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Let Managers Manage ?



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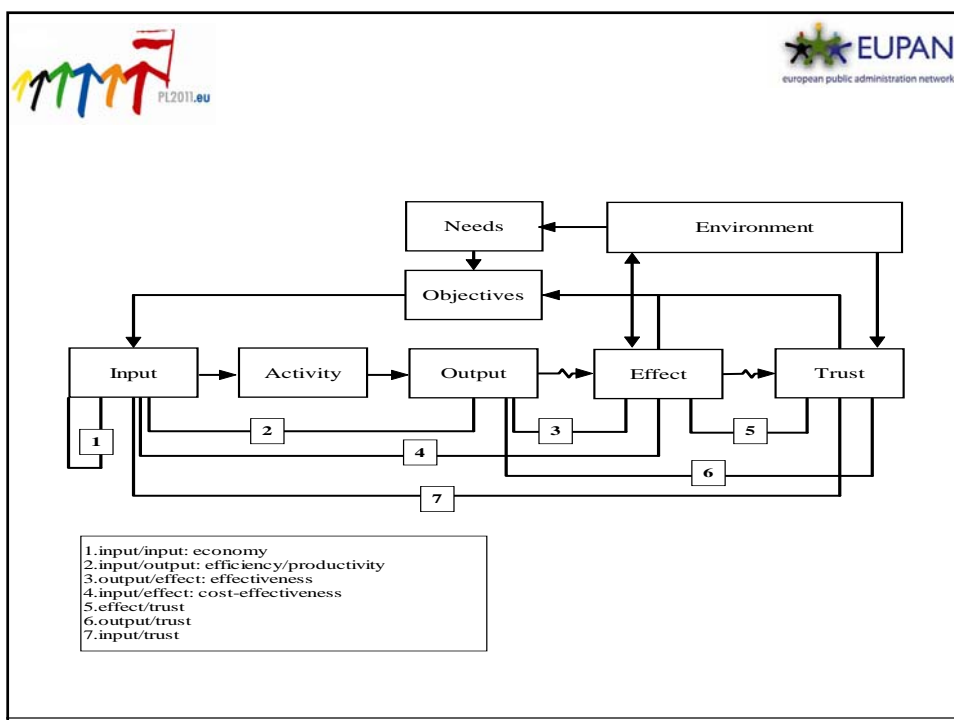
From making to letting managers manage:

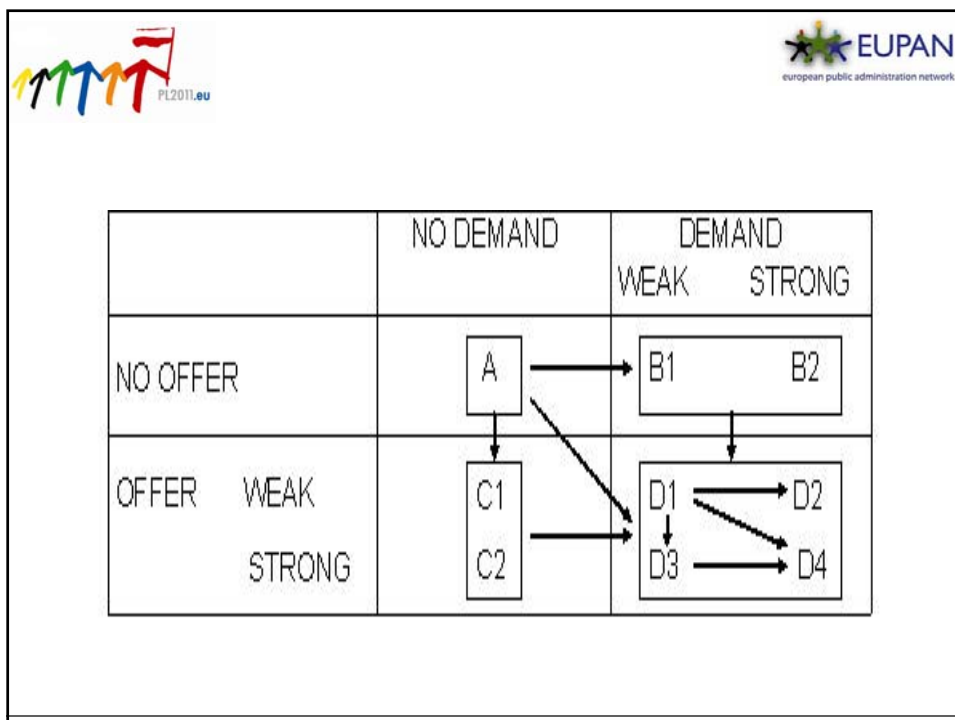
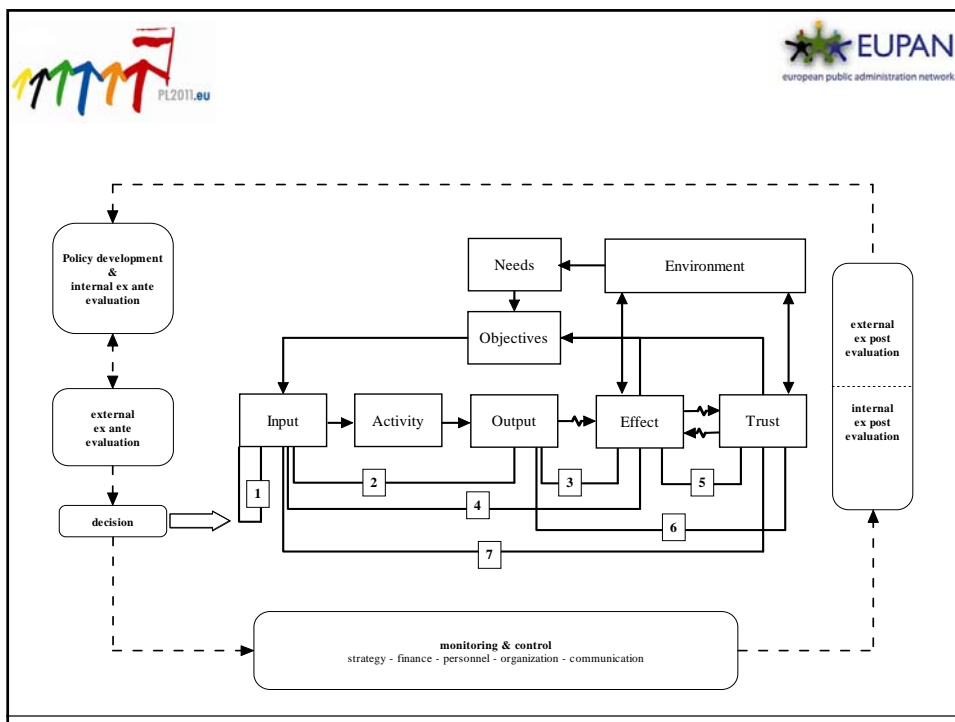
- Working towards results
- Cross boarder authority
- Citizen/ customer involvement
- Leadership
- Change and culture






Let managers manage by using results ?

- Responsibility vs accountability: Span of performance









Let managers manage with cross boarder authority?

- Depth of performance: levels of government
- Public-public partnerships



MACRO
I ——— O ——— E

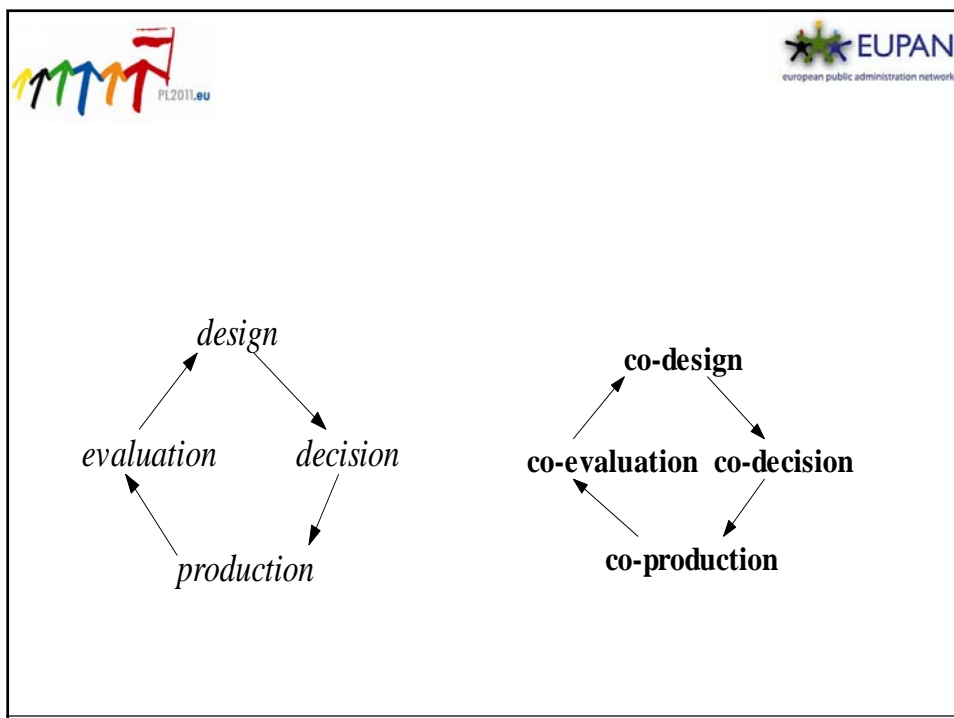
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Let managers manage with the support of citizens and customer involvement?

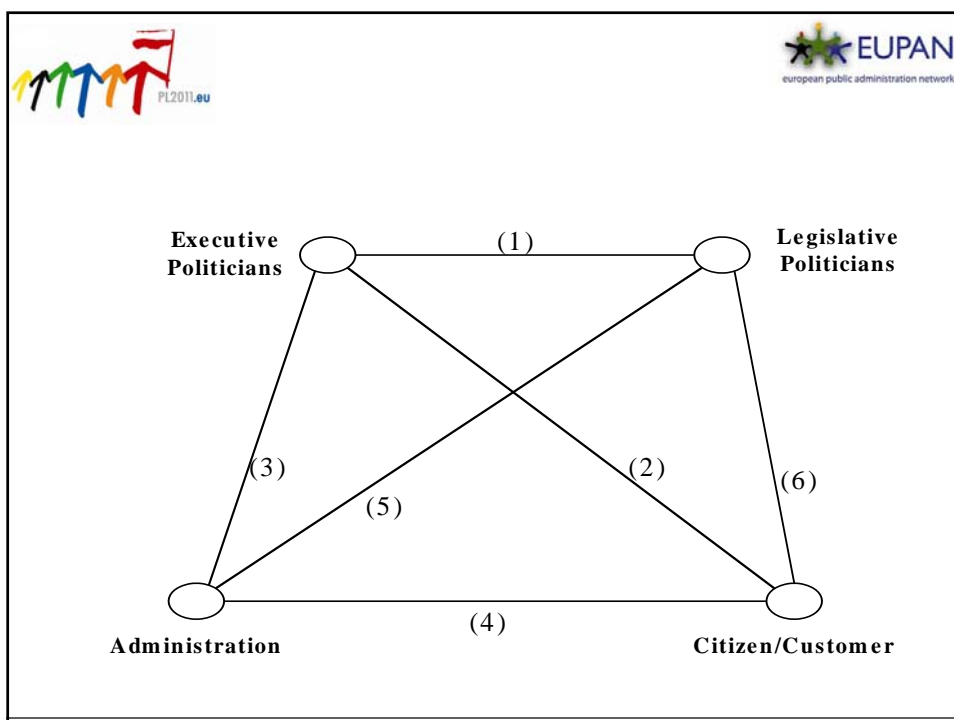
- Public-private partnerships (performance governance)







Letting managers manage through leadership?



-Political, administrative, and citizen leadership





Letting managers manage within their culture

- Power distance; uncertainty avoidance; individualism/collectivism; masculinity/femininity; long term/ short term



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